



PEACE RIVER REGIONAL DISTRICT

C-5 b

Office of: The Administrator

November 4, 2009

Adriana Bankowski
13261 McKinnon Way
RR1 Site 14 Comp 20
Dawson Creek, BC V1G 4E7

Dear Ms. Bankowski:

RE: 911 Emergency Call Response September 25th 2009

Thank you for your letter of October 17th, 2009. The Peace River Regional District (PRRD) takes your concern with regard to access to 911 emergency service very seriously.

The Peace River Regional District offers our residents a 911 emergency response access system. The Regional District's responsibility is to manage an addressing system, to contract Telus (telephone provider) who carries emergency calls to a call answer center and to provide a call answer point where emergency calls are answered for distribution to three emergency services: Police, Ambulance, and Fire.

In investigating your call, the PRRD's 911 system worked as intended; your call was answered and you did get referred to the emergency response service that you requested. Both ambulance, initially, and later police were able to locate your rural residence and respond to that location.

With respect to response by the Fire Department, the PRRD contracts with the City of Dawson Creek to provide fire protection within the defined boundaries of the Dawson Creek Fire Protection Area. Your residence is located within the fire protection area and you receive that service. Fire protection in Dawson Creek, like most of the rest of BC, does not include first responder medical aid or medical assist service.

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PLEASE REPLY TO:

BOX 810, DAWSON CREEK, BC V1G 4H8, TELEPHONE: (250) 784-3200 or 1-800-670-7773 FAX: (250) 784-3201
EMAIL: prrd.dc@prrd.bc.ca

9912 - 106 AVENUE, FORT ST. JOHN, BC V1J 2N9, TELEPHONE: (250) 785-8084 FAX: (250) 785-1125
EMAIL: prrd.fs@prrd.bc.ca

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You have identified a number of other concerns that are outside the responsibility and jurisdiction of the PRRD. I would strongly suggest you contact the following list of agencies for response to your questions:

- BC Ambulance
- Northern Health
- The attending Doctor and your family Doctor as business entities
- South Peace MLA

I am pleased to read that at the end of this ordeal your husband is recovering, we wish him well. Thank you for bringing this situation to our attention.

Yours truly,



Fred Banham, CAO
Peace River Regional District

cc: BC Ambulance
Northern Health
SP MLA Blair Lekstrom

Nov 12 2009